

# Instructional Materials Technology Information

Title: Amplify ELA Content Area: ELA Publisher: Amplify Grades: 6-8 Copyright: 2016

## Instructional Materials Technology Information

Since EdReports released its first reviews five years ago, the materials landscape has changed dramatically, especially in the area of technology. District questions have evolved from ensuring materials could be accessed on older browsers and versions of operating systems to detailed questions about interoperability, compatibility, security, support, and digital design. These questions have become even more important during the pandemic as districts assess what instructional materials may work best in their communities not just in-person, but also remotely and in hybrid settings. Access to high quality instructional materials by all students is more important than ever, and technology plays an essential role in that access. To help provide technology information for materials that meet alignment criteria in Gateways 1 and 2, EdReports has requested publishers answer the following questions to help consumers better understand the digital design and capabilities of their instructional materials.

- Section 1 provides broader questions most frequently asked of EdReports about the design of materials. These questions are meant to provide higher level, summary information.
- Section 2 provides more fine-grained details on aspects of design and functionality.

## **Considerations When Reading This Document**

- EdReports is seeking the most accurate, descriptive information about curricular products. We are not evaluating quality or desirability, but documenting features in materials to empower local schools and districts with information to select materials that will work best for them given their technological capabilities and instructional vision.
- The information in this document comes directly from publishers. EdReports reviewed the information for clarity and consistency, but did not verify its accuracy. Questions you have regarding any of the reported information should be directed to the publisher of the product.
- Look at the information in the "Details" column carefully. Functionality and digital design can vary greatly depending on how a publisher responded. Most publishers provide granular information for each question to illuminate their responses.
- This document is most effective when paired with questions that relate to your local context and reviewed with both content and IT staff. Consider your district's technological access and capacity amongst students, teachers, and schools.



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## Section 1: Usability Snapshot

This section includes questions on digital design and support that allows users quick access to essential information.

#### \* Note:

"Yes with core product" below should be used to indicate functionality in the core materials as reviewed by EdReports that are available without LMS integration.

"Yes with dependencies" below refers to functionality in the materials reviewed by EdReports that are present or accessible only through working in a separate LMS, by utilizing other software as a plug-in, linking externally to sites outside the materials, or if functionality is dependent on a supplemental purchase.

		Check Only One			
Questions	Yes with core product	Yes with dependencies	No	Under Development	Details
Are the materials designed so that students are able to access and complete work online?	X				<ul> <li>The Amplify ELA curriculum website (native to the program) hosts all lesson content, readings, media, apps, quests and material. The curriculum website is intuitively organized and accessible from any supported device from any location, making it user friendly and easy to use for both teachers and students.</li> <li>All daily activities can be submitted digitally on the curriculum website. If students are using the curriculum website to submit all work, a 1:1 device ratio works best. If teachers and students of the program in conjunction with paper-based materials, a 1:1 device ratio is not required.</li> </ul>





		<ul> <li>If using the curriculum website to submit work, a continuous internet connection is required. However, if using paper-based materials in conjunction with the curriculum website, an internet connection would only be necessary when teachers direct students to the digital product.</li> </ul>
Do the materials support learning in hybrid settings (both in-person and remote learning) concurrently?	X	<ul> <li>Amplify ELA has a fully digital platform, allowing for an easy transition between classroom and remote learning. The full lessons, including all readings, are available to students and teachers from any device and from any location, allowing teachers to quickly shift mid-unit to a remote learning model.</li> <li>During the 2020-2021 school year, Amplify ELA can be used remotely in 3 forms: <ol> <li>Digital Synchronous learning: Using our new unit companions as a guide, teachers can continue lessons from where they left off, and give instruction over a video platform.</li> <li>Digital Asynchronous learning: Teachers can advise students to navigate through the digital lessons on their own and even assign any activity through google classroom. Teachers can refer to the new unit companions to identify key formative assessment moments, while students can continue to submit all their work digitally.</li> </ol> </li> </ul>



		digital formats. To provide additional supports for offline and remote students to work fully independently when needed, Amplify ELA will provide adapted units that can be edited and printed. Students can work through this print material while at home and move back to digital learning when back in-person in a classroom. The new unit companion guides and the adapted units for print will be available in August 2020. The material being created for remote learning has no additional cost. It will be available for all Amplify users.
Are tasks, activities, and lessons able to be printed either for in-class use or for use in at-home learning?	X	Amplify ELA has a full print edition that can be used either in-class or for at-home learning. This print edition lines up with the digital edition so teachers can switch between digital and print easily. Additionally, Amplify ELA is creating adapted units designed for easy print and independent learning, during at-home learning. These adapted units will be available in August 2020.
Is there instruction so students can work independently (or with an adult at home)?	X	Students can work through the digital lessons by following the instructions provided for each activity. Additionally, the printable adapted units designed for remote learning will have similar instruction so that students can work independently without a



		teacher's guidance.
		<ul> <li>The curriculum includes written Instructions for each activity. An instructional overview video for remote learning will also be available for parents.</li> <li>Activities include reading, writing and multiple choice assignments.</li> <li>Once comfortable, a middle school student will be able to navigate the lessons independently with minimal adult help.</li> </ul> All digital material is available currently when teachers and students login to Amplify. The printable adapted lessons will be available in August 2020.
Does the technology facilitate a teacher's ability to differentiate lessons, tasks, or other content for students?	X	Differentiation levels are built into the Amplify ELA curriculum, allowing students of varying skill sets to work through tasks and activities that meet their learning needs. On the digital platform, teachers can place students into the appropriate differentiation level.
		Students will then receive activity prompts that fit their skillset. Differentiation suggestions are also included in the
		digital Teacher's Guide of every lesson as well as in the print material.
		When students submit work digitally, teachers have the ability to send scores and feedback directly to students.



Are there tutorials, videos, or other integrated supports in the materials to help educators to understand and/or utilize the materials?			X	A new Professional Development site will be available this coming school year for Amplify ELA teachers. This site will include tutorials, videos and remote learning information that will help educators use Amplify ELA in and out of the classroom.
Are there tutorials, videos, or other integrated supports in the materials to help parents/guardians to understand and/or utilize the materials?		X		A parent/guardian letter is written every year for teachers to share as an introduction to the AmplifyELA curriculum. An additional parent website will be available in August 2020 to help parents navigate remote learning with Amplify.
<ul> <li>Are all of the following audiences provided access to the product as part of the core purchase?</li> <li>parents/guardians</li> <li>Educators (Teachers, Administrators, etc.)</li> <li>Students</li> </ul>		X		<ul> <li>Usage data for both teachers and students can be viewed by administrators via the soon to be released Admin Reports feature.</li> <li>Teachers have full access to their students' submitted work, grading, and all instructional materials.</li> <li>Students (and their parents who may use their login information) have access to all of their submitted work, their grades and other feedback from the teacher, and student-facing lesson materials. This includes, when appropriate, simulations, videos, articles, and glossary.</li> </ul>
Are the materials designed to integrate with a Learning Management System (LMS)?	Х			Yes, materials are designed to integrate with standards-compliant LMSes, via interoperability standards including Thin Common Cartridge and LTI. Imported materials may be modified or interleaved with educator-created content within the LMS, depending on its capabilities.



		The full materials are also accessible outside of an LMS, in the Amplify platform.
Does all content conform to the <u>National</u> Instructional Materials Accessibility Standard?	Х	Yes, all Amplify ELA files have been converted to NIMAS files
Is there technical support during day-to-day use?	X	<ul> <li>Amplify provides technical and pedagogical support for educators.</li> <li>Email is available anytime for technical support/product issues.</li> <li>elahelp@amplify.com</li> <li>Our support team includes specialists for troubleshooting technology and former educators for matters related to instruction. They are available by phone at (800) 823-1969, Monday–Friday 7:00AM - 7:00PM ET.</li> <li>Amplify has a chat icon within the curriculum for teachers only. Teachers can access Amplify Chat while in lessons.</li> </ul>

## Section 2: Technology Checklist

The following checklists are designed to give more detailed information about digital design and technical capabilities in key areas of instructional materials to support state and local decision making. This list reflects details commonly requested by those making purchasing decisions at the state or local level.

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## Design

Design questions address whether the materials are designed to be used digitally in an in-person environment, remote learning environment, or both. Digital design can vary, often ranging from the ability to access files that are identical to print materials online to doing tasks and assessments as part of the program. The ability to take advantage of design functionality may depend on answers to questions in other sections of the checklist such as internet capabilities, number and type of devices, etc.

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		Check O	nly One				
Questions	Yes with core product	Yes with dependencies	No	Under Development	Details		
Are the materials designed to be used with both digital and print components? Are there print options available for student-facing materials that could be utilized in a blended digital approach? Is the print content identical, similar, or comparable to the digital?	X				Materials are designed to be used with both print and digital, in any combination that fits best. Print options are available for student-facing material. Student Editions and Student Writing Journals are part of the Amplify ELA print product. The print content is comparable to the digital and can be used in a hybrid print/digital structure.		
ls the digital design of the materials intended to replicate a textbook experience?			X		n/a		

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Are digital teacher guides available for the materials?	X	<ul> <li>Teachers access their digital Teacher's Guide on the curriculum website (learning.amplify.com) at the start of each unit. Teachers can choose to use this material digitally, or generate a PDF and use a printed version.</li> <li>Teachers can share the PDFs with parents and guardians.</li> <li>In addition to unit overview material, the teacher guide will include lesson specific guidance.</li> <li>There is no additional cost for these resources. The digital Teacher's Guide is included with the license.</li> <li>Are guides available to parents/guardians at home?</li> <li>Do teacher planning materials connect to student-facing lessons?</li> <li>Are there any additional costs for these resources?</li> </ul>
Do the materials contain videos/animations/simulations for student learning?	X	<ul> <li>Many lessons in Amplify ELA include videos or animation to facilitate student learning. Most of these resources are student facing.</li> <li>Almost every lesson starts with a vocabulary activity that is interactive and contains animation. Many lessons also contain short videos. Lastly, most units contain a companion quest or app that is interactive, and contains video, animation and/or simulation.</li> <li>All materials are native to the Amplify website and maintained by Amplify.</li> </ul>

Is any or all online content dependent on links that are not maintained by the publisher?		Х			There is one video in the Raisin in the Sun unit that teachers access through a link to an external publisher website. All other core content is maintained by Amplify. There are a few links to outside websites or content providers for supplementary material, such as Quill, a grammar application. Our technical implementation team will work with the district's IT department to set up the necessary settings to ensure access for students and teachers.
Do the materials include opportunities for online collaboration among students?				x	Throughout the curriculum are built in moments for students to share their work with each other and give each other feedback. Students are currently asked to do this in person. Explorations are underway to allow students to communicate and give feedback on each others' writing digitally.
Do the materials include built in features for student-to-teacher interaction?	Х				When students work in the curriculum website, they can submit their work digitally, and that work will show up automatically in the teacher's Classwork app. The teacher then has the ability to view, score, and comment on the student's work. When the teacher chooses to send their feedback, students see it immediately in their own MyWork space.
ls a 1:1 device ratio required?			x		A 1:1 device ratio is not required, but it is recommended that students have access to their own device. If this is not possible, teachers can choose to use digital material on days when the class has access to a set of devices, and use the print material, on other days. Devices are needed for the lessons that involve quests and apps, but if 1:1 is not available, students can work in pairs or groups.



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Are the assessments contained within the materials able to be securely completed by students online?	X			<ul> <li>All end of unit assessments can be administered digitally. To do so, teachers would unlock the assessment, allow their students time to work on it, then relock it once the class period is over. This precludes students from changing their responses afterwards. The Amplify ELA lessons also include embedded formative assessments that are done online.</li> <li>At this time teachers cannot edit assessments.</li> </ul>
Is data available about user sessions (e.g., timestamps, content being viewed, callbacks fired, etc)?	X			Self-service Administrator Reports will be available beginning in August of 2020. With these reports, administrators can view an overview of teacher usage, student usage, and student performance data for the current school year.
Are there online professional learning supports to help teachers utilize the materials?		Х		Tutorial videos are numerous help articles are available for teachers at my.amplify.com/help. Additionally, August 2020 we will be releasing a new Professional Development site that will offer on-demand Professional Development videos. There is no associated cost with these products.
<ul> <li>Are there parent/guardian resources available for school systems to utilize:</li> <li>For when there is in-person instruction?</li> <li>For when there is hybrid instruction?</li> <li>For creating continued learning plans for distance learning schedules?</li> </ul>			х	A Parent/Guardian letter and an accompanying video will be available for schools to share with families. This letter and video will give parents and guardians an overview of the Amplify curriculum, as well as explain how to access materials. It will walk through remote learning needs and the additional remote learning material, such as the adapted units.



Learning Management Systems	Blackboard	Canvas	Eduphoria	Google Classroom	ItsLearning	Moodle	Schoology	Other: Please list below
Are the materials configured to work with one or more learning management systems? Check all that apply.		X		X			Х	

LMS integration is available without additional cost.

Integrations are supported with the current Amplify, Canvas, Google Classroom, and Schoology SaaS-hosted versions as of June 2020.





## System Access

System access questions address how users access the digital materials and what kind of logins/passwords are accepted/supported/required.

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		Check Only One			
Questions	Yes with core product	Yes with dependencies	No	Under Development	Details
	Х				Amplify supports SSO with a variety of methods, including SAML v2.0, Active Directory Federation Services v2.x. and v3.x, and LDAP. Supported SSO integration partners include Clever,
Is single sign-on supported?					Google, ClassLink, and GG4L.
Can the platform manage staff assigned to multiple schools with a single sign-on?	Х				
Can co-teachers be assigned to multiple classes?	Х				Yes, co-teachers can be assigned to multiple teachers, managed as part of the rostering process, which is generally configured by school or district administrators.
Can students who move between teachers or schools using the same materials be re-assigned without losing their work/progress?	Х				



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Can the platform provide user accounts for staff members (principals and other admin) who are not assigned students?	Х		Yes. Roles include Teacher and Administrator, at school or district level. No additional purchase is required.
Can passwords be reset without assistance from trained IT staff?	Х		Amplify recommends using Single Sign On, in which passwords are managed by the LEA. If the customer chooses to use Amplify-managed passwords for staff or students, the applicable user passwords can be reset without assistance.
When working offline, does the product automatically sync when a connection is re-established?	Х		





## **Technical Support**

Technical Support questions are designed to help users understand what assistance to expect. These details are important to consider alongside local capacity for devices, networks, and use. Considering what level of independence users will have alongside these criteria can help schools and districts reflect on their needs for support.

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		heck C	only Or	ne	
Technical Support	Yes with core product	Yes with dependencies	No	Under Development	Details
Is technical support provided to districts during initial set-up and deployment?	X				Amplify's Implementation Team is expressly devoted to ensuring the timely and successful set up of Amplify ELA. Each district is assigned an Implementation Project Manager as a single point of contact who will coordinate materials fulfillment, software configuration, and schedule the desired Professional Learning sessions. This team will work with appropriate district representatives to enroll teachers and students into Amplify ELA.
Is technical support provided during the duration of the contract?	X				Yes. Support is provided for educators and administrators. In addition to technical support, we also staff a team of pedagogical experts who support educators and administrators on questions about assessment administration, results analysis, and K-8 literacy instruction. Our former school leaders and

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			<ul> <li>teachers have a deep knowledge of the Amplify ELA curriculum and are able to support leaders and teachers on the pedagogical aspects of our solutions. By combining comprehensive technical support with access to pedagogical expertise, Amplify seeks to ensure that all users have quick, relevant answers that maximize program impact.</li> <li>Customer Care Analysts are available Monday through Friday, 7 a.m. to 7 p.m. ET.</li> <li>Phone: Contact Number: 1-800-823-1969</li> <li>Email: help@amplify.com</li> <li>Chat: Customer support through chat is available directly from our applications by clicking on the Amplify Chat icon.</li> </ul>
If utilizing a free or trial version, is technical support provided?		x	
Are there self-service supports for troubleshooting?	X		Yes, Amplify supplies self-service support documentation and videos at <u>https://my.amplify.com/help</u>
Does technical support include planning for emergency access and district support?	X		

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## Compatibility

Compatibility questions address technical compatibility specifications. It is designed to help users understand how the materials will look and operate on various devices. These details are important to consider alongside local capacity for devices, networks, and use. Understanding what devices function best can help determine users' needs for district device or technical support.

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		Check C	only On	e	
Questions	Yes with core product	Yes with dependencies	No	Under Development	Details
Does the product have a native mobile application?			Х		
Is the product browser-based?	Х				
Does the product use responsive design for rendering on smartphones?	Х				Smartphones are supported for certain activities (independent homework).
Does the product use responsive design for rendering on tablet devices?	Х				Tablets are supported for certain activities (independent homework).
Does the product use responsive design for rendering on laptop devices?	Х				
Does the product use responsive design for rendering on desktop devices?	Х				



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Are all users (students/teachers/staff/admin/parents)	Х		
permitted to use the product on more than one			Yes. No additional software downloads are
device (e.g. computer at school and a laptop at			required.
home or a smartphone and a laptop)?			

Device Type	Mark box if device is compatible	Oldest operating system/version supported	Newest operating system/version supported	<b>Details</b> Indicate if the materials are designed for a specific device type or if they are generally compatible.
Windows	Х	Windows 10	Windows 10	
Linux				
Windows Tablet	Х	Windows 10	Windows 10	
Apple Laptop/Desktop	Х	OS 10.12	Latest iOS	
iPhone		iOS 12	Latest iOS	If supported, provide details about any differences between devices.
iPad	Х	iOS 12	Latest iOS	Can be used for homework, but not supported
				If supported, provide details about any differences between devices.
Android Phone				Can be used for homework, but not supported.
Android Tablet				Can be used for homework, but not supported
Chromebook/Chrome OS	Х	Latest OS	Latest OS	
Amazon Fire OS				
Other E-Reader				If supported, specify which e-readers are compatible.
Interactive Whiteboard				



Browser			Operating System											
		Ар	ple	Wind	lows									
	Check if browser is compatible	Oldest version supported	Newest version supported	Oldest version supported	Newest version supported	Linux	Chrome OS	N/A						
Chrome	Х	Last two versions	Current Version	Last two versions	Current Version	Latest 2 versions	Latest 2 versions							
Firefox														
Safari	Х	12+	Current Version											
Edge (formerly Internet Explorer)														
Internet Explorer														
Other:														
Additional Not	es:													





## Accessibility

Curricula with digital capabilities integrate accessible supports in a variety of ways. Accessibility questions pertain specifically to diverse learners who may need specific supports to be able to successfully interact with materials.

		Check O	nly One	<del>)</del>	
Questions	Yes with core product	Yes with dependencies	No	Under Development	Details
Screen Readers	Х				
Screen Magnification Software	Х				
Text Readers	Х				
Adjustable Print Size	Х				
Speech Input Software	Х				
Header Point Devices		Х			
Motion/Eye Tracking Devices		Х			
Single Switch Entry Devices		Х			
Braille Readers/ Display Devices	Х				
Closed Captioning	Х				
Alternative Input Devices	Х				
High Color Contrast Display Options	Х				
Translation of Text to Other Languages		х			Amplify ELA has Spanish translations of background docs, text glossaries, text previews and summaries of some articles.
Bilingual Dictionaries available for students			Х		

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Are there required accessories (headsets, speakers)?		Х	Not required. The use of speakers or headsets is recommended in the classroom for videos.
Multiple Playback of audio/video		Х	
Can students adjust the speed of audio/video playback?	х		
Are these accessibility supports able to be turned on/off?		Х	
Does all browser-based technology satisfy the Web Content Accessibility Guidelines or <u>VPAT</u> ?	х		Report available upon request

## **Additional Technology Specifications**

### **Data Security and Privacy**

Data Security and Privacy questions address how student data storage, disposal, and adherence to privacy laws are addressed. If applicable, privacy reports and/or certificates can be found next to the respective indicator.

Questions	Check Only One						
QUESHOIIS	Yes	No	Under Development	Details			
<b>Data Security:</b> Are data elements encrypted at rest, i.e. in a database or file system?	X			As part of our comprehensive information security program, Amplify ensures the encryption of personally identifiable information (PII) at rest and in transit. Amplify follows OWASP and NIST guidelines in the selection and application of appropriate encryption algorithms and techniques for each data protection use case. Amplify encrypts student personal information at rest using the industry-standard AES-256 encryption algorithm.			
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<b>Data Security:</b> Do the materials refer students to video, content, and other online sources that are not native to the materials?		X		
<b>Data Security:</b> Does the end-user licensing agreement allow customers to scrape data from the product?			X	Amplify works with districts to facilitate export or access to data.
Privacy: Is personally-identifying student data provided to, generated by, or stored in any systems used by the product?	X			Required elements: • First name • Last name • Email • District identifier • Student school enrollment • Student school enrollment • Student grade level Optional elements: • Gender • Ethnicity or race • English learner information • Limited English proficiency • Specialized education services • School food service eligibility Created elements: • Student generated content (responses) • Student course performance scores Stored elements: • All of the above
<b>Privacy:</b> Does the product/vendor make their student privacy policy publicly available?	X			http://amplify.com/customer-privacy



<b>Privacy:</b> Does the product conform with FERPA regulations (e.g., allows districts to maintain direct control of the student record, implements permissions to prevent unnecessary disclosures, etc.)?	X		Amplify complies with applicable federal and state laws. In particular, at Amplify, all of our products are built to facilitate LEA compliance with applicable data privacy and security laws, including FERPA. FERPA and other regulations related to the use of student PII restrict how LEAs may share this information. Amplify facilitates compliance with such regulations by ensuring that LEAs control who can access their data. Within Amplify applications, the LEA must authorize all sharing of student PII with a third party. Amplify's Customer Privacy Policy (http://amplify.com/customer-privacy) governs the collection and use of student PII via our products, and contains additional details about those practices.
<b>Privacy:</b> Has a third-party evaluated the product for FERPA compliance?		X	While Amplify has not had a third party evaluation aimed specifically at FERPA compliance, Amplify conducts regular third party assessments, including successful completion of a SOC 2 Type 2 examination of controls relevant to security. The report states that Amplify's systems meet the criteria for the security principle and opine on management's description of the organization's system and the suitability of the design of controls to protect against unauthorized access, use, or modification.



	X	Amplify products are designed to work in school settings and are not offered to the general public, including children under the age of 13. The product does not allow direct registration from children under the age of 13. However, to allow for student use of the product, Amplify collects and maintains roster data from the school district that may include personal information of children under the age of 13. In addition, in the course of using the products, students interact with the program and submit work to the platform as part of their instruction.
<b>Privacy:</b> Does the product allow registration or data collection from children under the age of 13?		In compliance with the Children's Online Privacy Protection Act ("COPPA") and the FTC guidance on COPPA and Schools (Section M, FTC FAQ) governing collection, use or disclosure of personal information from students in an educational institution, Amplify as the operator agrees that the company's use of PII in the personal information and any other school data will be solely for the benefit of the students and for the school system, and that Amplify will not collect personal information from students for any purpose other than such authorized purposes, including any other commercial purpose.



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## Installation

Feature/Requirement/Specification		Check Only One		
		No	Under Development	Details
Is the product downloaded to individual devices: one-time internet connection required?		Х		Amplify is delivered as Software as a Service via web browser. There is nothing to install on desktop computers.
Is the product installed on individual computers (from CD-ROM/DVD, flash drive, etc.): no internet connection required?		Х		
Is the product installed on LAN/WAN (school or district server): no internet connection required for teachers/students after installation?		Х		
Required server configuration. Do network admins need to ensure a specific set of domains are white listed to allow the internet traffic to those endpoints?		Х		
Does the product support deployment through Mobile Device Management (MDM) systems?		Х		
Does the product provide a detailed schedule of updates that minimizes access interruption?		Х		Amplify is continually enhancing the student and staff experience. New functionality, bug fixes, and content updates are released on an ongoing basis, with zero or minimal disruption of normal operation. There are no regular "maintenance windows" of limited availability of the service. On the rare occasion maintenance or major upgrades requires some downtime, it is limited to off-hours for minimal user impact.
Does the login authentication use district protocols to establish unique and memorable usernames and passwords?	Х			Amplify recommends the use of Single Sign On, in which usernames and passwords are managed by the school or district, not Amplify. If a customer selects to use Amplify-managed credentials, email address is used as username.

Is there an option for concurrent user licensing?		Х	
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Standards Compliance/Certification	Check all that apply	Details
SIF		
CEDS		
EDUPUB		
Ed-Fi (SIS/ODS)		
Ed-Fi (Assessments)		
MS Global (Competencies and Academic Standards Exchange)	Х	Amplify provides, upon request, validated Common Cartridge files aligned to CASE standards. IMS Validation is available to customers upon request.
IMS Global (Comprehensive Learner Record)		
IMS Global (Open Badges)		
IMS Global (One Roster)	Х	Amplify supports rostering with One Roster via certified integration partners including GG4L, ClassLink, and Clever.
IMS Global (Caliper Analytics)		
IMS Global (Question and Test Interoperability (QTI))	Х	Amplify provides, upon request, validated QTI files for certain assessments. IMS Validation is available to customers upon request.
IMS Global (Learning Tools Interoperability (LTI))	Х	Amplify supports compliant LTI 1.1 launch links as a Tool Provider. IMS Global does not currently provide certification of LTI 1.1 implementations, but Amplify can provide validation on request.
IMS Global (LTI Advantage)		Amplify expects to provide LTI 1.3 (LTI Advantage) support in 2021.





	(in development)	
IMS Global (Common Cartridge)	Х	Amplify provides, upon request, validated Common Cartridges. IMS Validation is available to customers upon request.
IMS Global (Lite Common Cartridge)	Х	Amplify provides, upon request, validated Thin Common Cartridges. IMS Validation is available to customers upon request.
IMS Global (Open Video)		
Other:		

Implementation and Scalability	Yes/No or Value		
What is the average page load time?	Amplify is delivered as a modern "Single Page Application". After initial page load (average is under 5 seconds), navigation and usage takes place within the loaded application, and is very low-latency.		
What is the required bandwidth per user?	Amplify requires minimum bandwidth of 2 mbps per device during peak usage, with 10 mbps per device recommended. For more information on technical requirements, please see here: <u>https://www.amplify.com/curriculum/requirements</u> .		
Are results of stress tests provided to customers?	No.		
Is a disaster recovery plan for data provided to customers?	Yes, upon request.		
Are customers provided with a standardized implementation plan to ensure a successful rollout?	Yes		
Does the service level agreement include uptime guarantees of at least 95% excluding planned maintenance/down-times?	No. Amplify strives for industry-time reliability and performance for all of its customers. The average overall uptime over 2019 exceeded 99.9%. Formal service level commitments are subject to negotiation.		
Does the product require a VPN for off site access?	Not for customers		

